

Minutes

CAC Members			Willamette Health Council Staff		
Cherity Bloom-Miller	Confederated Tribes of the Siletz Indians	E	Justin Hopkins	Willamette Health Council	E
Tammy Brister	Marion County Health & Human Services	P	Stephanie Jensen	Willamette Health Council	P
Enrique Garcia	Legacy Health	P	Rachel Lakey	Willamette Health Council	P
Christina Korkow	Recovery Outreach Community Center	P	PacificSource Staff		
Maria Lemus	Mano a Mano Family Center	A	Elaine Lozier	PacificSource	P
Lisa Lillico, Co-chair	Peer/Advocate	E	Guests		
Melissa Lindley	Willamette Valley Hospice	P	Rebecca Donell	Oregon Health Authority	E
Tim Markwell	New Perspectives Center	P	Elizabeth Levy	PacificSource	P
Breanna McLeod	Peer/Advocate	P	Cliff Prausa	ModivCare	P
Clay Peterson, Co-chair	Project ABLE	P	Scott Vu	Marion County Health & Human Services	P
Paola Ramirez del Valle	Mano a Mano	E	David Zipfel	ModivCare	P
Jacqui Umstead	Polk County	A			
Kiara Yoder	Marion-Polk Early Learning Hub	P			

P – present; E – excused; A - absent

Agenda Item	Discussion	Action / Follow-up
Welcome/Introductions	Ms. Lakey called the meeting to order at 1:05 pm and Ms. McLeod led the group with introductions and an icebreaker.	
Public Comment	Ms. Lakey allowed for public comment; there was none.	
Oregon Health Authority (OHA) update	Ms. Donell was excused from today's meeting, but Ms. Lake reported that as of this meeting, there has been an increase in COVID vaccinations and a decrease in COVID infections.	
Approval of May 20 th CAC meeting minutes	Draft minutes from the May 20 th meeting was provided in the advance packet. Ms. Lakey confirmed the draft minutes should reflect JD Health and Wellness, not DJ Health. MOTION: Ms. McLeod made a motion to approve the May 20 th 2021 meeting minutes with correction noted; Ms. Korkow seconded the motion. The motion passed unanimously.	
ModivCare Introduction Non-Emergent Medical Transportation (NEMT)	Ms. Lozier opened with a high-level presentation on NEMT. <ul style="list-style-type: none"> • Brief overview <ul style="list-style-type: none"> ✓ Free transportation benefit to Oregon Health Plan (OHP) CCO members ✓ Covered medical services ✓ Not to be used for emergencies • Transportation Services to: <ul style="list-style-type: none"> ✓ Physical, behavioral, and oral health appointments ✓ Women, Infant & Children (WIC) services 	

Agenda Item	Discussion	Action / Follow-up
	<ul style="list-style-type: none"> ✓ COVID-19 schedule vaccination appointments ✓ Tradition Health Work (THW) sites • Scheduling <ul style="list-style-type: none"> ✓ Call 1-844-544-1397 to schedule a ride to a qualifying appt/service. Scheduling a ride in advance is strongly encouraged. ✓ Ride Assist, 1-844-544-1398 (member can call this number, the day of, to find the status of their ride) ✓ Call and schedule NEMT after booking a qualified appointment • Other Names used for NEMT <ul style="list-style-type: none"> ✓ Logisticare ✓ ModivCare ✓ TripLink <p>Ms. Lozier gave the floor to Ms. Levy, Provider Services Rep with PacificSource, Mr. Prausa, Sr. Director of Client Services with ModivCare and Mr. Zipfel, Director of Operations with ModivCare for group discussion and Q&A.</p> <ul style="list-style-type: none"> • What do you want to hear about? <ul style="list-style-type: none"> ➤ No proof of medical necessity required for person's who need/use wheelchair ➤ Same day rides can be scheduled, and efforts made to accommodate. As much advance notice as possible is best. The shorter the timeframe/notice, the more challenging to meet the member's need. ➤ Drivers have a "manifest" (reservation/appt list) ModivCare has fully credentialed drivers. ➤ Limitations to how many people can ride with child/parent to appt (childcare and translation services can be a barrier) ➤ Give notice when scheduling to allow for a person who assists the member at appointment with translation services ➤ Suggestion to have NEMT FAQ information brochure with drivers available to hand out to members (English, Spanish, etc.) ➤ Every member should be receiving an EMT riders guide at time of enrollment or beginning of benefit year; info also posted on PacificSource's website. ➤ For more information, go to: https://communitysolutions.pacificsource.com/OragonCCO/MarionPolk send questions or comments to Ms. Lozier - elaine.lozier@pacificsource.com 503-210-2511 <p>Ms. Levy said she will plan a follow-up presentation on member experience and scheduling and navigation at a future meeting.</p>	
Community Benefit Initiative (CBI) – 1 st quarter progress report	<p>Ms. Lakey provided 2020 1st quarter CBI progress reports and next steps.</p> <ul style="list-style-type: none"> • There were eight grantees: 	

Agenda Item	Discussion	Action / Follow-up
	<ul style="list-style-type: none"> ✓ Capitol Dental Care ✓ Catholic Community Services of the Mid-Willamette Valley and Central Coast = \$85,000 ✓ HIV Alliance = \$25,000 ✓ Iron Tribe Network = \$68,000 ✓ Mano a Mano = \$100,000 ✓ Marion County Health and Human Services = \$200,000 ✓ Northwest Senior and Disability Services = 75,000 ✓ Recovery Outreach Community Center = \$153,892 <ul style="list-style-type: none"> • The next progress report is due August 31st and final reports are due December 31st • If COVID regulations are lessened, the WHC plans to host a celebration for the awardees in December to honor their work • WHC is purchasing grant management software for tracking and reporting on future grant awards 	
2021 WHC CBI Scoring Rubric review	<p>Ms. Lakey reviewed the new CBI scoring tools for reviewing the 2021 CBI application received.</p> <ul style="list-style-type: none"> • The WHC team will do an initial review of applications received using: <ul style="list-style-type: none"> ✓ A completeness review checklist ✓ A content review checklist • Group discussion of criteria, scoring, and upcoming CAC review process 	
PacificSource Community Conversation Planning	<p>Ms. Lozier sought feedback from the CAC regarding hosting another round of community conversations in 2021.</p> <ul style="list-style-type: none"> • Hold sessions specifically for members? <ul style="list-style-type: none"> ➤ Would the CAC be interested/willing to participate and assist with session for members? ➤ Does member want to hear updates on what PacificSource CCO is doing in the community? • Hold sessions specifically for organizations/community partners? • Two suggestions: <ul style="list-style-type: none"> ✓ Conduct a member survey to gather member topics of interest ✓ Have a call line for members to talk to someone regarding their benefits and specifically what is covered. ✓ Community stakeholders and members have different needs and levels of interest for information/services <p>Ms. Lozier will follow-up via email for additional feedback. The goal is to host community conversations soon after school starts.</p>	
Adjourn meeting	The meeting was adjourned at 3:03 PM.	

Minutes were prepared by Andrea Dabler and approved by the Community Advisory Council on September 23, 2021.