

## **Community Advisory Council**

August 26, 2021 1:00-3:00 PM
Via Zoom Video/Phone Conf.

## **Minutes**

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CAC Members			Willamette Health Counc	il Staff		
Cherity Bloom-Miller	Confederated Tribes of the Siletz Indians	Е	Justin Hopkins	Willamette Health Council	Е	
Ethan Breckheimer	Student	Α	Stephanie Jensen	Willamette Health Council	Р	
Tammy Brister	Marion County Health & Human Services	Р	Rachel Lakey	Willamette Health Council	Р	
Daniel Campbell	Peer/Advocate	Α	PacificSource Staff			
Enrique Garcia	Legacy Health	Р	Elaine Lozier	PacificSource	Р	
Christina Korkow	Recovery Outreach Community Center	Р	Josie Silverman-Méndez	PacificSource	Е	
Maria Lemus	Mano a Mano Family Center	Р	Guests			
Jackie Leung	Micronesian Islander Community	Р	Leilani Brewer	PacificSource - Lane County	Р	
Lisa Lillico, Co-chair	Peer/Advocate	Р	Rebecca Donell	Oregon Health Authority	Р	
Melissa Lindley	Willamette Valley Hospice	Р	Aleysa Garcia Rivas	PacificSource	Р	
Tim Markwell	New Perspectives Center	Р	Katharine Ryan	PacificSource – Lane County	Р	
Breanna McLeod	Peer/Advocate	Р	Scott Vu	Marion County Health & Human Services	Р	
Christian Moller Anderson	A Smile for Kids	Р				
Clay Peterson, Co-chair	Project ABLE	Р				
Jack Stites	Advocate/Volunteer	Р				
Jacqui Umstead	Polk County	Е				

P – present; E – excused; A - absent

Kiara Yoder

Agenda Item	Discussion	Action / Follow-up
Welcome/Introductions	Mr. Peterson called the meeting to order at 1:08 pm and acknowledged/welcomed the following new CAC members: Christian Moller Anderson, Daniel Campbell, Jack Stites, Ethan Breckheimer, and Jackie Leung.  Mr. Peterson deferred introductions and the icebreaker while waiting for members to join the meeting.	
Public Comment	Mr. Peterson allowed for public comment; there was none.	
Oregon Health Authority (OHA) update	There will be a vacancy on the Health Evidence Review	Rebecca Donell, Innovator Agent, OHA REBECCA.J.Donell@dhsoha.state .or.us Cell: (503)559-4102

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Marion & Polk Early Learning Hub

Agenda Item	Discussion	Action / Follow-up
	<ul> <li>➤ The Commission generally meets five times per year, on Thursday afternoons, and members are encouraged to serve on a subcommittee (either the Evidence-based Guidelines Subcommittee or the Value-based Benefits Subcommittee).</li> <li>➤ Skill or experience evaluating clinical evidence, understanding the needs of health plan members, and working with OHP members will be considered in the application process.</li> <li>➤ This position is appointed by the Governor.</li> <li>✓ Application deadline - Sep 20<sup>th</sup></li> <li>✓ contact: Jason Gingerich -</li></ul>	
	<ul> <li>Oregon Oral Health Coalition - <a href="https://www.orohc.org/">https://www.orohc.org/</a></li> <li>Mr. Peterson led the group with introductions and an icebreaker.</li> </ul>	
Community Benefit Initiative (CBI) updates	<ul> <li>Ms. Lakey walked through the 2021 CBI grant process.</li> <li>Fall of 2020, the CAC reviewed and scored the CBI applications.</li> <li>The application deadline is August 27th; she reported on applications received to date and the total grant funding available is \$954,000.</li> <li>The Willamette Health Council (WHC) team will conduct a completeness review prior to moving the applications forward to the CAC.</li> <li>The CAC will receive a packet with applications by Sep. 1st and the CAC will have until Sep. 23rd to review and score each application.</li> <li>The CAC will review applications at the Sep 23rd CAC meeting.</li> <li>CAC members and/or who are affiliated with organizations who submitted a CBI grant application will be excused from the review and scoring process.</li> <li>Ms. Lakey reviewed the content review scoring criteria.</li> <li>The CAC will present their recommendation for grant awards to the WHC Board of Directors at the Oct. board meeting for board approval.</li> <li>The WHC team will notify all applicants if they are awarded grants or not and distribute funds in Oct./Nov.</li> <li>Ms. Lakey said that 2020 CBI grant awardees will be submitting their 2nd quarter progress reports; she will provide an update at</li> </ul>	
Health Equity Plan (HEP)	the Oct. CAC meeting.  Ms. Aleysa Garcia Rivas gave a presentation on the progress of the Health Equity Plan.  OHA Submission  The OHA reviewed and scored the HEP in March 2021 giving a scoring of 59 out of 62 points  Strategies impact all PacificSource (PS)	Aleysa Garcia Rivas Health Equity and Diversity Liaison PacificSource Aleysa.GarciaRivas@pacificsourc e.com P: 541-284-7690

Agenda Item	Discussion	Action / Follow-up
	Coordinated Care Organization (CCO) regions	
	Turned in HEP progress and update Aug 10th 2021.	
	New strategy	
	Review quality and understandability of cultural	
	translations for key member documents	
	Goals:	
	✓ To contract with Latinx-serving community partner(s) to do a cultural review of the	
	Spanish OHP member handbook	
	✓ To contract with community partners to	
	improve 5 member materials in 5 non-	
	English languages	
	Culturally and Linguistically Appropriate Services (CLAS)	
	A tool for health care organizations to improve	
	quality and help eliminate health care disparities.	
	Source: www.thinkculturalhealth.hhs.gov	
	CLAS standards recap	
	CLAS assessment	
	✓ Purpose	
	<ul> <li>See how PS is doing on the 15</li> <li>CLAS Standards areas</li> </ul>	
	✓ Results	
	o 13 areas of strength	
	o 16 areas to work on	
	✓ Next steps	
	<ul> <li>Come up with a plan to improve in</li> </ul>	
	all departments	
	Work in progress	
	Complaints & appeals	
	Demographic data	
	CLAS standards	
	<ul><li>Workforce</li><li>Organizational training &amp; education</li></ul>	
	Language access	
	<ul> <li>Member education &amp; accessibility</li> </ul>	
	Group Q&A	
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	This presentation was sent in advance of this meeting. Please contact Ms. Garcia Rivas if you have additional questions or	
	comments.	
Community Conversations		Elaine Lozier
Update	Conversations and sought feedback from the CAC on how to	Community Health Coordinator
- 12	proceed with this year's Community Conversations	for Marion/Polk PacificSource Community
	D I	Solutions
	, , , , ,	Elaine.Lozier@pacificsource.com
	, , ,	P: 503-210-2511
	hosted with the WHC	
	2. Informal townhall forum (member conversations)	
	✓ Member conversations - CAC pick 3 topics for the member conversations	
	✓ Potentially in-person & virtual (hybrid)	
	The CAC gave feedback and discussed last year's event and	

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	brainstormed how to proceed with this year's event. Please send feedback and/or ideas to Ms. Lozier.	
"Where to Get Care" flyer	Ms. Lozier provided a draft preview of a draft flyer "Where to Get Care" flyer.  • The flyer is still under review and final approval from the OHA.	
Value Based Payments (VBP) 101	<ul> <li>Ms. Lozier gave an overview of VBP that covered the following.</li> <li>Triple Aim</li> <li>Value-Based Payments (VBPs) 101</li> <li>VBP programs at PacificSource</li> <li>The CAC will revisit the topic at a future meeting.</li> </ul>	
Word on the Street	<ul> <li>Mr. Peterson gave the following announcements for Project ABLE.</li> <li>Project ABLE's upcoming picnic was cancelled due to COVID.</li> <li>Project ABLE has 3 CEUs every Friday from 1 – 3 PM for Peer Support Specialists.</li> <li>Peer Support Specialist trainings will resume soon; he will share the training dates when available (or go to the website: www.Projectable.org)</li> <li>Scholarships available for trainings for Veterans available but will be expiring soon. The trainings are Veteranspecific trainings for how peer support works. Trainings are free.</li> <li>Ms. Korkow announced that due to the increased COVID risk, the annual Hands Across the Bridge event has changed to a vaccine clinic.</li> <li>Friday, Sep 10th. WVP will be operating the vaccine clinic.</li> <li>Ms. Lindley said Willamette Valley Hospice will be hosting their annual Reflections on the River event to celebrate, honor, and remember loved ones who have died.</li> <li>It is a free event and will take place on Sep. 9th</li> <li>Music therapy during event</li> <li>And online on Sep 23rd.</li> </ul>	Clay Peterson Executive Director Project ABLE cpeterson@projectable.org Project ABLE Cell: 503-351-0779 www.Projectable.org  Christina Korkow Executive Director Recovery Outreach Community Center (ROCC) christina@roccsalem.org P: 503-393-4273 www.roccsalem.org  Melissa Lindley Community Outreach Coordinator Willamette Valley Hospice melissal@wvh.org P: 503.588.3600 wvh.org
Adjourn meeting	Mr. Peterson adjourned the meeting at 3:08 PM.	•

Minutes were prepared by Andrea Dabler and approved by the Community Advisory Council on October 28, 2021.