

## Minutes

Board Members			Willamette Health Council Staff		
Dr. Matt Boles	Salem Health	P	Andrea Dabler	Willamette Health Council	P
Sarah Brewer, Treasurer *	Legacy Health	E	Justin Hopkins	Willamette Health Council	P
Dr. Noelle Carroll	Polk County Health Services	P	Stephanie Jensen	Willamette Health Council	P
Peter Davidson	PacificSource	P	Rachel Lakey	Willamette Health Council	P
Dave Fender	Salem-Keizer Public Schools	P	PacificSource Staff		
Tina Foss	Yakima Valley Farm Workers Clinic	P	Lindsey Hopper	PacificSource	A
Josh Graves	Catholic Community Services	P	Dr. Bhavesh Rajani	PacificSource	P
Dr. Mark Helm, Chair	Childhood Health Associates of Salem	P	Josie Silverman-Méndez	PacificSource	P
Dr. Leslee Huggins	Gentle Dental / SmileKeepers	P	Guests		
Lisa Lillico	Peer Advocate	P	Rebecca Donell	Oregon Health Authority	P
Paul Logan	Northwest Human Services	P	Janice Hazel <i>* proxy for Dr. Steele</i>	WFMC Health	P
Clay Peterson	Project ABLE	P	Justin Huff <i>* proxy for Sarah Brewer</i>	Legacy Silverton	P
Beth Spinning, Vice-Chair	Kaiser Permanente	P	Buffy Hurtado	PacificSource	P
Jessica Stanton	Marion County Board of Commissioners	P	Kari Patterson	PacificSource	P
Dr. Nap Steele *	WFMC Health	E			

P – present; E – excused; A – absent

Agenda Item	Discussion	Action / Follow-up
Welcome/introductions	<p>Dr. Helm, Board Co-chair, called the meeting to order at 2:02 PM and welcomed Buffy Hurtado, Tribal Liaison, PacificSource.</p> <ul style="list-style-type: none"> <li>Ms. Dabler conducted roll call for everyone present via video and/or by phone.</li> <li>Ms. Hurtado gave a brief introduction of her role as the Tribal Liaison with PacificSource. Ms. Hurtado is an enrolled member of the Confederated Tribes of Warm Springs and resides on the reservation, located at the base of the Cascades in Central Oregon.</li> </ul>	
Public comment	Dr. Helm allowed for public comment; there was none.	
<p><u>Consent Agenda:</u></p> <ul style="list-style-type: none"> <li>Approval of April 7, 2021 board meeting minutes</li> <li>CCO updates</li> <li>Executive Director's</li> <li>CCO monthly finance</li> </ul>	<p>All consent agenda items were sent in advance of this meeting. Dr. Helm called for a motion to approve the meeting minutes and consent agenda items.</p> <p>Ms. Hazel said the WHC finance committee did not meet in April and was not able to review the February and March CCO finance reports. Ms. Hazel requested that these finance reports be removed from</p>	

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<p>Report</p> <ul style="list-style-type: none"> <li>2021 Marion-Polk CCO WHC governance calendar</li> </ul>	<p>today's consent agenda approval and defer to the June board meeting after the finance committee meets in May.</p> <p><b>MOTION:</b> <i>Dr. Huggins made a motion to approve the meeting minutes and consent agenda; Mr. Davidson seconded the motion. Ms. Stanton abstained. The motion for the minutes and remaining consent agenda items passed unanimously.</i></p>	
<p>Member story</p>	<p>At the April board meeting, Mr. Peterson, Executive Director for Project ABLE verbally shared a member story. Today Mr. Peterson shared Melissa's Zoom video testimony.</p>	
<p>WHC Executive Director's report</p> <ul style="list-style-type: none"> <li>Office space</li> <li>Peer services – WHC contract for advocacy</li> <li>WHC 990 filing</li> </ul>	<p>Mr. Hopkins shared the following WHC updates:</p> <ul style="list-style-type: none"> <li>The WHC found office space downtown on the corner of Chemeketa and Front Street. Mr. Hopkins negotiating with the landlord on tenant improvements and the lease.</li> <li>At the April meeting, Ms. Silverman-Méndez gave an update on funding Peer Services and progress to date.</li> <li>Mr. Hopkins said, the WHC, in partnership with the Association of Community Mental Health Programs (AOCMHP), has executed a contract for consultation services with Silas Halloran-Steiner, former Yamhill County CCO director/</li> <li>Mr. Halloran-Steiner will work with Medicaid and the Oregon Health Authority (OHA) and focus efforts on statewide Medicaid payment reform (waiver), explore non-Medicaid covered services and a state plan amendment.</li> <li>Working to schedule a meeting with Mr. Halloran-Steiner and the five Peer Run Organizations (PROs). <ul style="list-style-type: none"> <li>Dual Diagnosis Anonymous (DDA)</li> <li>Oregon Family Support Network (OFSN)</li> <li>Project ABLE</li> <li>Recovery Outreach Community Center (ROCC)</li> <li>Youth ERA</li> </ul> </li> <li>Mr. Graves articulated his support for Mr. Halloran-Steiner and expressed interested in participating in meetings with focus on Traditional Health workers (THWs).</li> <li>Mr. Hopkins is working with WHC's accounting firm on 990 tax filing.</li> <li>WHC non-profit (501c3) status is moving forward and should be confirmed soon.</li> </ul>	
<p>Committee updates</p> <ul style="list-style-type: none"> <li>Community Advisory Council (CAC)</li> <li>Clinical Advisory Panel (CAP)</li> </ul>	<p>Mr. Peterson gave a rundown of CAC updates from their April meeting.</p> <ul style="list-style-type: none"> <li>The CAC reviewed the Community Health Improvement Plan (CHIP) at their April meeting. The final CHIP is due end of June and will be shared with the board in July.</li> <li>Deborah Jones, PacificSource gave a presentation on flexible services (aka funds).</li> <li>The committee made revisions to the CAC application and updated CAC recruitment flyer and discussed OHP member recruitment efforts.</li> </ul> <p>Dr. Rajani provided a CAP update.</p> <ul style="list-style-type: none"> <li>Good attendance from CAP members in our region.</li> <li>The CAP has covered various topics and subcommittees focusing on transformation strategies.</li> <li>Presentations at CAP include Culturally Linguistically</li> </ul>	<p>A copy of the updated CAC recruitment flyer was sent to the board following this meeting.</p>

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	<p>Appropriate Services (CLAS) standards, Unite Us Network, Connect Oregon, THWs, Health Information Technology (HIT) Collaborative, and Oregon Extension for Community Healthcare Outcomes (ECHO) Network.</p> <ul style="list-style-type: none"> <li>• CAP subcommittees formed include Integration Collaborative, Access-related subcommittee, Social Determinants of Health &amp; Equity (SDOH-E), and Quality Incentive Metrics.</li> </ul>	
Recruiting board members	<p>Dr. Helm opened the discussion for recruiting board members and board structure/representation.</p> <ul style="list-style-type: none"> <li>• Jackie Haddon, behavioral health representative from Valley Mental Health has retired and resigned her board position. It has not been filled.</li> <li>• The group brainstormed recruitment strategies and regional representation.</li> </ul>	
PacificSource CCO finance report 1 <sup>st</sup> quarter 2021	<p>Ms. Patterson, Vice President of Finance, PacificSource provided an overview of CCO finance reports for 1<sup>st</sup> quarter through March 2021.</p> <ul style="list-style-type: none"> <li>• The CCO is running close to budget on both underwriting income and net income basis.</li> <li>• New to 2021 from 2020 is that there are adjustments from prior year. <ul style="list-style-type: none"> <li>➢ Page one of the report shows \$875,000 adjustments for prior year and how it's flowing and where it's coming from.</li> </ul> </li> <li>• On an overall basis, net income is close to budget - \$3 million compared to \$2.7 million.</li> <li>• The medical loss ratio (MLR) running showed 88.47 % compared to 88%.</li> <li>• Reviewed per member per month year-to-date actual vs budgeted and year-to date break out of claims expense between paid/accrued and incurred but not reported (IBNR).</li> <li>• The trailing 12-month report was provided for April 2020 – March 2021.</li> <li>• Reviewed withholds and incentives for 2020 and 1<sup>st</sup> quarter of 2021.</li> <li>• Total membership compared to budget and table of member months and by the various rate categories (121,407 members) <ul style="list-style-type: none"> <li>➢ Marion = 102,946</li> <li>➢ Polk = 18,087</li> <li>➢ Other = 374</li> </ul> </li> <li>• Ms. Patterson allowed for committee discussion and Q&amp;A.</li> </ul>	
WHC financials	<p>Mr. Hopkins provided WHC financials as of April 14, 2021.</p> <ul style="list-style-type: none"> <li>• Balance sheet</li> <li>• Profit &amp; loss statement</li> <li>• General ledger</li> </ul>	
PacificSource 1 <sup>st</sup> quarter performance metrics	<p>Ms. Silverman-Méndez walked the committee through the 1<sup>st</sup> quarter 2021 Marion-Polk CCO performance metrics.</p> <ul style="list-style-type: none"> <li>• There are (4) four different performance areas and categories within each performance area. <ul style="list-style-type: none"> <li>➢ Quality &amp; member experience <ul style="list-style-type: none"> <li>✓ Quality Incentive Measures (QIMs)</li> <li>✓ Performance Improvement Plan (PIP)</li> <li>✓ Transformation &amp; Quality Strategy (TQS)</li> </ul> </li> </ul> </li> </ul>	

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	<ul style="list-style-type: none"> <li>➤ CCO 2.0 requirements               <ul style="list-style-type: none"> <li>✓ Value-based payment (VBP) roadmap</li> <li>✓ Health Information Technology (HIT) roadmap</li> <li>✓ Supportive Health for All Through Reinvestment (SHARE) initiative funding stream</li> <li>✓ Four (4) required OHA metric plans                   <ul style="list-style-type: none"> <li>○ Health Equity Plan</li> <li>○ THW integration &amp; utilization</li> <li>○ Workforce development</li> <li>○ Comprehensive behavioral health plan</li> </ul> </li> </ul> </li> <li>➤ Financial stability               <ul style="list-style-type: none"> <li>✓ Maintain a stable CCO financial position and achieve cost of care targets – four (4) metrics                   <ul style="list-style-type: none"> <li>○ Emergency department utilization for individuals experiencing mental illness</li> <li>○ 30-day all cause hospital readmission rate</li> <li>○ Meet or beating the CCO budget on QIM performance</li> <li>○ Pass all 2021 QIM challenge pool measures</li> </ul> </li> </ul> </li> <li>➤ Operations               <ul style="list-style-type: none"> <li>✓ Performance against OHA compliance standards – one (1) metric                   <ul style="list-style-type: none"> <li>○ Pass external quality activities directed by OHA</li> </ul> </li> <li>✓ Enhanced access to care monitoring across physical, behavioral, and dental care – two (2) metrics                   <ul style="list-style-type: none"> <li>○ Establish measure set and identify baseline</li> <li>○ Launch new member access to care survey</li> </ul> </li> <li>✓ Health Equity Plan implementation – grievance &amp; appeals (G&amp;A) among underrepresented populations – two (2) metrics                   <ul style="list-style-type: none"> <li>○ Develop reporting capabilities to stratify G&amp;A data by Race, Ethnicity, Age, Language, and Disability (REALD) data</li> <li>○ Compare G&amp;A general population to “REALD population data to establish baseline for utilization of G&amp;A process</li> </ul> </li> </ul> </li> </ul> <ul style="list-style-type: none"> <li>• Ms. Silverman-Méndez allowed for committee discussion and Q&amp;A.</li> <li>• This report will be provided to the board on a quarterly basis.</li> </ul>	

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Community Benefit Initiative (CBI)	Mr. Hopkins asked the board to consider the 2021 \$750,000 budgeted Community Impact funds and whether to use the CBI grant process as a vehicle to get funds distributed.	Mr. Hopkins will bring this topic forward to the board in June for discussion & board decision.
Community Impact Committee (CIC) – clarifying finance committee’s role	<p>The committee discussed the composition of the CIC.</p> <ul style="list-style-type: none"> <li>• In March, an email went out to all WHC committee members (CAC, CAP, and Finance) inviting individuals to volunteer to participate on the CIC.</li> <li>• A good cross-section of thirteen (13) individuals volunteered; representatives from CAC, CAP, Finance, and other community partners (not on WHC committees) expressed interest.</li> <li>• The board deliberated the CIC membership and composition and/or any conflict of cross representation.</li> <li>• The WHC Selection Committee will convene and review the CIC applicants and bring recommendation to the board in June.</li> </ul>	
Innovator Agent – Oregon Health Authority (OHA) update	<p>Ms. Donell offered the following OHA updates.</p> <ul style="list-style-type: none"> <li>• Virtual learning opportunities specific to COVID vaccines for clinics – May 14<sup>th</sup>, May 28<sup>th</sup>, June 11<sup>th</sup>, and June 24<sup>th</sup> from 12:00 – 1:00 PM.</li> <li>• Technical assistance opportunities support for primary care practices around quality improvement and health information exchange on May 14<sup>th</sup></li> <li>• The OHA Transformation Center will be offering learning and engagement opportunities <ul style="list-style-type: none"> <li>➤ Guidance around Community Health Assessment (CHA) and CHIP deliverables</li> <li>➤ Well-child support and resources</li> <li>➤ Healthier Together Oregon will begin an online webinar series <ul style="list-style-type: none"> <li>✓ Webinars are open to anyone in Oregon interested in advancing health equity</li> </ul> </li> </ul> </li> <li>• OHA is collecting input around the Medicaid waiver.</li> </ul>	<p>For more information on these OHA updates, please contact Rebecca Donell.</p> <p><a href="mailto:rebecca.j.donell@dhsoha.state.or.us">rebecca.j.donell@dhsoha.state.or.us</a></p>
Adjourn meeting	Dr. Helm adjourned the meeting at 4:14 PM.	

*Minutes were prepared by Andrea Dabler and approved by the Willamette Health Council Board of Directors on June 2, 2021.*