

**Minutes**

Clinical Advisory Panel Members					
Tina Bialas	Bridgeway Recovery Services	P	Dr. Bhavesh Rajani	PacificSource	P
Yutonah Bowes	Northwest Human Services	P	Katrina Rothenberger	Marion County Health & Human Services	P
Dr. Julie Broyhill	Legacy Medical Group, Woodburn	P	Dr. Bruce Sellers	Neighborhood Dentistry for Kids	P
Noelle Carroll	Polk County Health Services	P	Jacqui Umstead	Polk County Health Services	P
Dr. Tony Germann	Yakima Valley Farm Workers Clinic	P	Staff		
Lavinia Goto	Northwest Senior & Disability Services	P	Andrea Dabler	Willamette Health Council	P
Dr. Michael Grady	Legacy Health, Silverton	P	Justin Hopkins	Willamette Health Council	P
Neda Grant	Liberty House	P	Josie Silverman-Méndez	PacificSource Community Solutions, Marion-Polk CCO	P
Dr. Matthew Hatler	Salem Pediatric Clinic	P	Guests		
Dr. Mark Helm	Childhood Health Associates of Salem	P	Diane Bocking-Byrd	PacificSource Community Solutions, Marion-Polk CCO	P
Dr. Russell Huffman	Salem Health Medical Group	P	Andrea Ketelhut	PacificSource	P
Cydney Nestor	Marion County Health & Human Services	P	Christine House Lewis	PacificSource	P
Dr. Jason Phillips	Kaiser Permanente Northwest, Lancaster	P	Cassandra Vigil	PacificSource	P

P – present; E – excused; A – absent

Agenda Item	Discussion	Action / Follow-up
Welcome/ Introductions	Mr. Hopkins, Executive Director, called the meeting to order at 7:30 AM and welcomed everyone and took roll call for attendance.	
Approval of July 21, 2020 meeting minutes	The draft minutes from the July 21 <sup>st</sup> meeting were distributed in advance of the meeting.  <b>MOTION:</b> <i>Dr. Germann made a motion to approve the minutes from the July 21, 2020 meeting; Dr. Huffman seconded the motion. The motion passed unanimously.</i>	
CAP Charter and Structure	A copy of the CAP draft charter was distributed in advance. <ul style="list-style-type: none"> <li>Mr. Hopkins asked the committee to review the draft charter and offer edits and improvements.</li> <li>Mr. Hopkins said the Willamette Health Council (WHC) bylaws have specific language regarding CAP Chair and Co-chair. He will follow-up with WHC board and executive team and bring back to a future CAP meeting for discussion.</li> </ul>	Send charter edits to Mrs. Hopkins or Ms. Dabler.
Behavioral Health Overview at PacificSource Community Solutions	Ms. Bocking-Byrd, Sr. Behavioral Health Transformation Strategist for PacificSource Health Plans Community Solutions (PSCS) provided and update on work being done to develop interface with all lines of health care; behavioral health (including substance use disorders/SUD), physical health, and dental. <ul style="list-style-type: none"> <li>She and her team are working to ensure access for members to all lines of care, including specialty care (i.e., psychiatric day</li> </ul>	

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	<p>treatment services (PDTS), patient-centered primary care homes (PCPCH), women’s health services, social determinants of health (SDOH), etc.)</p> <ul style="list-style-type: none"> <li>• PSCS is contracting with a consultant contracting to work with all providers to increase tier levels for PCPCH and integrated behavioral health into primary health.</li> <li>• Ms. Bocking-Byrd shared work and efforts underway regarding healthcare integration.</li> <li>• The committee discussed the challenges related to the with PCPCH tier levels. The attestation with the Oregon Health Authority (OHA) for PCPCHs is not clear.</li> <li>• It was noted that attention should be paid to the existing landscape of the provider clinics in the region and to adapt ongoing strategies to advance the PCPCH model and healthcare integration.</li> <li>• Ms. Bocking-Byrd talked about the current health care leadership collaborative group that meets. This is a spin-off of the Mid-Valley Behavioral Care Network’s (MVBVN) former Provider CEO &amp; Directors meeting that convened monthly. The current group includes representation from behavioral health, dental, hospital, and primary care.</li> <li>• Ms. Bocking-Byrd proposed inviting Dawn Creech to a future meeting to present on the closed-loop referral process.</li> </ul>	<p>Let Ms. Hopkins and Ms. Bocking-Byrd know if you’re interested in participating in the subcommittee that works on healthcare integration.</p>
<p>2020 Transformation &amp; Quality Strategy (TQS) update</p> <ul style="list-style-type: none"> <li>• Survey &amp; next steps</li> </ul>	<p>Dr. Rajani presented a two-page TQS overview.</p> <ul style="list-style-type: none"> <li>• The TQS includes the following seven projects: <ol style="list-style-type: none"> <li>1. Improving Access to Care: Members getting the care they need</li> <li>2. Behavioral Health Integration</li> <li>3. Health Equity</li> <li>4. Grievances and Appeals</li> <li>5. Oral Health Integration</li> <li>6. Social Determinants of Health (SDOH)</li> <li>7. Members with Special Health Care Need (SHCN)</li> </ol> </li> <li>• Ms. Vigil will send out the two-page TQS overview along with a Survey Monkey link for the CAP to weigh in on their TQS priorities.</li> </ul>	<p>Please complete the Survey Monkey to vote on TQS priority projects.</p>
<p>Quality Incentive Measures (QIM) Overview</p>	<p>Ms. Ketelhut walked the committee through a QIM PowerPoint presentation which included the following:</p> <ul style="list-style-type: none"> <li>➤ What are QIMs?</li> <li>➤ PacificSource QIM Program <ul style="list-style-type: none"> <li>✓ Tools, dashboards, and resources</li> <li>✓ 2020 QIM program and withhold changes</li> <li>✓ 2021 QIM program</li> </ul> </li> <li>➤ Oregon’s Medicaid model</li> <li>➤ Oregon’s CCOs (15 CCOs) and key elements of the CCO model</li> <li>➤ CCO 2.0 service area map</li> <li>➤ PacificSource CCOs <ul style="list-style-type: none"> <li>✓ Four CCOs: Central Oregon and Columbia Gorge Lane County and Marion-Polk</li> <li>✓ Partnership – Legacy and Health Share</li> <li>✓ Model: Health Council governs CCO; funds earned</li> </ul> </li> </ul>	

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	<p>from QIM performance between PacificSource and the Health Councils is reinvested back into the community</p> <ul style="list-style-type: none"> <li>➤ Resource Team</li> <li>➤ Tools – gaps and best practices</li> <li>➤ Dashboards – CCO and practice/organization</li> <li>➤ PacificSource Quality and Population Health Team – 8 staff members</li> <li>➤ Tools distributed monthly <ul style="list-style-type: none"> <li>✓ Metric gap list</li> <li>✓ Stratified lists for immunizations, IET, and emergency department utilization</li> <li>✓ CCO dashboards</li> <li>✓ Provider groups/organization dashboards</li> </ul> </li> <li>➤ 2020 QIM program <ul style="list-style-type: none"> <li>✓ 13 measures – 8 are claims-based measures; 4 are electronic health record (HER) measures</li> </ul> </li> <li>➤ 2020 and 202100HA measure set</li> <li>➤ 2020 QIM program changes</li> <li>➤ QIM Collaborative proposal <ul style="list-style-type: none"> <li>✓ Subcommittee of CAP <ul style="list-style-type: none"> <li>○ Oversight</li> <li>○ Endorsement of CCO quality metric efforts</li> </ul> </li> <li>✓ Opportunity to bring quality focused teams together <ul style="list-style-type: none"> <li>○ Share best practices</li> <li>○ Workflows</li> <li>○ Pilot opportunities</li> <li>○ Mitigation plans</li> <li>○ Ensure effectively working together and in front of metrics</li> </ul> </li> </ul> </li> </ul>	<p>Please let Mr. Hopkins know if you're interested in participating on the QIM collaborative committee.</p>
COVID-19 Overview	<p>Ms. Silverman-Méndez provided a brief update on PacificSource's COVID-19 response efforts.</p> <ul style="list-style-type: none"> <li>• Expanded access to telehealth services.</li> <li>• Suspended requirement for prior authorization and referrals.</li> <li>• Suspended provider withholds effective April 1<sup>st</sup>.</li> <li>• Distributed \$14 million in provider stability payments</li> <li>• Distributed \$300,000 in community health excellence grants</li> <li>• Invested funds in United Way, partnered with Salem Health Foundation, invested in Alluvium, Arches for COVID-19 hotel program for unsheltered population, invested in local shelters</li> <li>• Work with community partners to convene and host weekly meetings with providers working with unsheltered community</li> <li>• Supporting community testing events and pop-up clinics in Marion and Polk counties.</li> <li>• Working with Marion and Polk County Early Learning Hub</li> </ul>	<p>Please let Ms. Silverman-Méndez know if you'd like more information on PS's COVID-19 community and support efforts.</p>
Adjourn meeting	Mr. Hopkins adjourned the meeting.	

Minutes were prepared by Andrea Dabler and approved by the Clinical Advisory Panel on September 22, 2020.