



Minutes

Board Members			Guests		
Lara Barnes	Options Counseling & Family Services	P	Stephanie Cabrera	Corporation for Supportive Housing	P
Comm. Danielle Bethell	Marion County Board of Commissioners	P	Sam Dompier	Church at the Park	P
Dr. Matt Boles, Chair	Salem Health	P	Luke Glaze	Salem for Refugees	P
Dr. Noelle Carroll	Polk County Health Services	P	Janice Hazel <i>*Dr. Galvez Proxy</i>	WFMC Health	P
Peter Davidson	PacificSource	P	Elaine Lozier	Mid-WV Homeless Alliance	P
Dr. Olivia Galvez *	WFMC Health	E	Linda Mann	Capitol Dental	P
Josh Graves	Catholic Community Services	P	Breanna McLeod	CAC, Co-Chair	P
Dr. Mark Helm	Small Town Pediatrics	P	DJ Vincent	Church at the Park	P
Maggie Hudson, Treasurer	Santiam Hospital	P	Dustin Zimmerman	Oregon Health Authority	P
Justin Huff	Legacy Health	E	Willamette Health Council Staff		
Melissa Lindley	Willamette Vital Health, CAC Member	E	Mariah Balderrama	Willamette Health Council	E
Paul Logan	Northwest Human Services	P	Julie Bennett	Willamette Health Council	P
Breanna (Bree) McLeod	Peer Advocate, CAC Member	P	Andrea Dabler	Willamette Health Council	P
Manny Rivera	WVP Health Authority	P	Justin Hopkins	Willamette Health Council	P
Beth Spinning	Kaiser Permanente	P	Trisha Kumar	Willamette Health Council	P
Dr. Robert (Nap) Steele	Community Member	P	Lisa Parks	Willamette Health Council	P
PacificSource Staff			Heather Pascoe	Willamette Health Council	P
Erin Fair Taylor	PacificSource	E	Josie Silverman-Méndez	Willamette Health Council	P
Zaira Flores Marin	PacificSource	P	Sarah Smith	Willamette Health Council	A
Leslie Neugebauer	PacificSource	P			
Dr. Bhavesh Rajani	PacificSource	E			

P – present; A – absent; E – excused

Agenda Item	Discussion
Welcome/Introductions	<p>Dr. Boles, Board Chair, called the meeting to order at 2:01 pm. He welcomed everyone and expressed his gratitude for all present at today’s meeting.</p> <ul style="list-style-type: none"> Ms. Bennett conducted roll call for everyone present in person and via Zoom. <p>Dr. Boles welcomed Ms. Linda Mann, as the newly appointed dental care organization representative to the Willamette Health Council Board.</p> <ul style="list-style-type: none"> Ms. Mann works as the Director of Community Outreach at Capitol Dental Care. Ms. Mann has been providing care in the Salem community for over 30 years. <p>MOTION: Ms. Spinning moved to formally approve Ms. Mann’s appointment to the Board.</p>

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	<p>SECONDED: Ms. Barnes seconded the motion. Dr. Boles asked if there was any further discussion. No comments were made. Dr. Boles asked for all in favor to say, “Aye” or raise their hand. Dr. Boles asked if any were opposed. No one was opposed.</p> <p>MOTION APPROVED</p>
<p>*Consent Agenda:</p> <ul style="list-style-type: none"> • Approval of May 3, 2023, Board mtg minutes • WHC Financials/Community Impact Donations Report • CCO Financials • QIM Dashboards • CCO Director’s Report • Rick’s Summary of Legislation • WHC Program Dashboards <p><i>*All consent agenda items were sent in advance of this meeting</i></p>	<p>Dr. Boles asked if there was a motion to approve the consent agenda.</p> <p>MOTION: Ms. McLeod made a motion to approve the consent agenda items as presented.</p> <p>SECONDED: Mr. Davidson seconded the motion. Dr. Boles asked if there was any further discussion. No comments were made. Dr. Boles asked for all in favor to say, “Aye” or raise their hand. Dr. Boles asked if any were opposed. No one was opposed.</p> <p>MOTION APPROVED</p>
<p>Public Comment</p>	<p>Dr. Boles allowed public comment.</p> <ul style="list-style-type: none"> • Mr. Hopkins informed the Chair that the Willamette Health Council Program Dashboards were going to be presented during the meeting. However, the decision was made to postpone the presentation until the September Board meeting, to accommodate the very full July agenda.
<p>Community Investment Sharing-Housing Panel</p> <ul style="list-style-type: none"> • Salem for Refugees • Church at the Park • Mid-Willamette Valley Homeless Alliance • Corporation for Supportive Housing 	<p>Four organizations from the Marion Polk housing arena attended the meeting to provide presentations on how the money they received from WHC investments has made an impact in the community.</p> <ol style="list-style-type: none"> 1. Salem for Refugees <ol style="list-style-type: none"> a. Introduction - Mr. Glaze, Director, Salem for Refugees b. How the WHC funding has been used: <ol style="list-style-type: none"> i. A network of host homes ii. Creative housing solutions to common barriers iii. Rental assistance 2. Church at the Park <ol style="list-style-type: none"> a. Introduction – Mr. Vincent and Ms. Dompier b. How the WHC funding has been used: <ol style="list-style-type: none"> i. Outreach Health Navigation (\$94, 300) ii. Support Services for Unsheltered Individuals who are high utilizers of emergency systems (\$240,000) iii. Health Systems Coordination <p>Commissioner Bethel inquired about the noted 10 (client) exits to positive destinations. She asked if the positive destinations, that each client transitioned to, could be identified, not only for this report, but for future reports, as well. Ms. Dompier confirmed they would be able to provide the information.</p>

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	<ol style="list-style-type: none"> 3. Mid-Willamette Valley Homeless Alliance (MWWHA) <ol style="list-style-type: none"> a. Introduction-Ms. Lozier, Executive Director b. How the WHC Funding has been used: <ol style="list-style-type: none"> i. Point-in-Time (PIT) Count: Annual, nationwide census conducted in January to gather information on the number and characteristics of people experiencing homelessness. ii. WHC awarded MWWHA \$24,886 to help coordinate the 2023 PIT Count 4. Corporation for Supportive Housing (CSH) <ol style="list-style-type: none"> a. Introduction-Ms. Cabrera b. How the WHC Funding has been used: <ol style="list-style-type: none"> i. Used funds to bring Keeping Families Together (KFT) Model to Marion County <ul style="list-style-type: none"> ➤ Promote prevention and reunification of child welfare and both families through supportive housing. ➤ Uses a systems collaboration approach to bring child welfare, housing, and healthcare to the table. ➤ Pools expertise and resources to address the unmet supportive housing needs.
<p>PacificSource Performance Dashboards</p> <ul style="list-style-type: none"> • Performance Data • Quality Incentive Measures 	<ol style="list-style-type: none"> 1. Introduction <ol style="list-style-type: none"> a. Ms. Neugebauer, Senior Director of Medical and Governance at PacificSource. 2. 2023 Performance Metrics-Key Performance Indicators (Q1 Data) <p><i>Data highlighted in yellow, as Q1 and Q2, often does not have enough information.</i></p> <ol style="list-style-type: none"> a. Quality and Membership Quality <ol style="list-style-type: none"> i. Quality-Measuring Targets/Claims-Metrics with highest opportunity for 2023: <ol style="list-style-type: none"> 1. Depression screening 2. SBIRT 3. Immunizations - Childhood & Adolescent 4. Well Child Visits 5. Dental – Preventative and Oral Eval for Diabetics b. CCO 2.0 Requirements <ol style="list-style-type: none"> i. Percent of members with a mental health service need who received a mental health service in the measurement year. <ol style="list-style-type: none"> 1. The March 2023 release of OHA data (through 11/2022) show the CCO at 56.7% - which is below the average rate of 58.1% for all Oregon CCOs. 2. The Mental Health Access Performance Improvement Project workgroup has been actively revising interventions designed at increasing members’ access to mental health services which should improve this rate. ii. Value-based contract arrangements are on target. 60% < 64% iii. The population reach of members being seen in integrated behavioral health settings is far above target. 10% < 17%

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	<ul style="list-style-type: none"> c. Financial Stability <ul style="list-style-type: none"> i. The net income for 2023 in Q1 is looking favorable. ii. The emergency department utilization looks good. In Q1 our region was in the well-managed utilization range, per our measurement tool. d. Operations. <ul style="list-style-type: none"> i. Focus is on complaints or grievances that are specific to either non-emergency medical transportation or oral health. <ul style="list-style-type: none"> 1. Both areas tend to be disproportionately higher than other areas or other sectors. 2. Those were also looking good compared to their targets for the year as well. <p>Mr. Hopkins inquired if the EMT, who had received 71 complaints, was receiving follow-up action. Ms. Neugebauer confirmed the contractor was receiving follow-up. PCS has quarterly meetings with them and together they review the complaints one-by-one.</p> <p>Mr. Hopkins explained the Performance Measures are discussed between the CCO directors, Ms. Neugebauer, Ms. Fair Taylor, and the Health Council Directors, heading into the beginning of the calendar year. As we are midway through the year, Mr. Hopkins put the Board on notice, if there were other things they would like to know, in order to fulfill their role as the governing body for the CCO next year, to start thinking about that now, so they can discuss those ideas to determine if they are workable.</p> <ul style="list-style-type: none"> 3. Marion Polk CCO Regional Performance through 6/30/2023 <ul style="list-style-type: none"> a. Recommendations for areas of focus <ul style="list-style-type: none"> i. Well Child Visits (WCV) ii. Immunizations (Childhood and Adolescent) b. Interventions/Resources in Progress or Recommended <ul style="list-style-type: none"> i. Invite Dr. Ryan Hassan with Boost Oregon to meet with individual clinics or with providers, as needed. ii. Regional competition conducted by Samantha Martin to incentivize provider groups to increase percentage on a chosen metric with monthly updates and rewards. iii. Schedule meeting with WHC, Capitol Dental and PacificSource to set up Diabetic Oral Health Event. iv. Utilize summer, when children are out of school, to increase WCVs and compliance with immunizations. 4. Update on 2022 Quality Incentive Metrics <ul style="list-style-type: none"> a. This region did a great job and will be receiving a 98% payout. b. In past years, PacificSource has passed the money to the Health Council in September. c. The Health Council then passes the money to the providers in October.
Shared Savings Overview	<ul style="list-style-type: none"> 1. Introduction <ul style="list-style-type: none"> a. Mr. Hopkins, Executive Director of Willamette Health Council, presenting. 2. Background <ul style="list-style-type: none"> a. Shared Savings is one of the funding-sources from PacificSource.

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	<p>b. PacificSource said anything above and beyond a 2% profit margin, in any given year, will go to the Health Council to reinvest into the community.</p> <p>c. The Shared Savings agreement is detailed in the Joint Management Agreement/contract between the Health Council and PacificSource.</p> <p>d. As of July, PacificSource projected \$10.5 million will come back to the Health Council to reinvest into the community.</p> <p>3. Medical Loss Ratio (MLR)</p> <p>a. PacificSource completed an audit, through OHA and CMS, which prompted a closer look at their medical loss ratio requirements.</p> <p>b. PacificSource asked all the Health Councils to adopt a policy that would require 75% of their Shared Savings to be invested back into the community in a way that would not negatively impact their MLR.</p> <p>c. The Health Council asked for more guidance on the types of investments that would, or would not, negatively impact their MLR. Some clarification was received, but more discussion is needed.</p> <p>d. 25% of the Shared Savings can be invested in the community with maximum flexibility.</p> <p>4. Next Steps</p> <p>a. Mr. Hopkins invited the Board to help him to identify some broad priority areas for these investments.</p> <p>b. Review the guidelines provided by PacificSource and brainstorm preliminary allowable investments.</p> <p>c. The Executive Committee has asked the Council to use their committee structure to discuss investment ideas. The Committees' recommendations will be presented to the Board for consideration.</p> <p>d. Consider adding some funding to existing grant opportunities.</p>
Goodbye	We say goodbye to Ms. Barnes as she transitions to a new professional goal that takes her out of state. We thank her for her work on the Board and especially for the work she has done in our community and around the state of Oregon on behalf of Options Counseling.
Adjourned	Dr. Boles adjourned the meeting at 4:07 PM.

ACTION ITEMS

- Regarding Shared Savings:
- Mr. Hopkins will work on getting more definitive answers on what is allowable.
 - Lunchtime meetings will be scheduled for Shared Savings detailed discussions.
 - Mr. Davidson & Ms. Neugebauer will collect, summarize, and provide previous investments from other regions.
 - Mr. Hopkins will work with the WHC committees to come up with investment ideas.

Minutes were prepared by Julie Bennett and approved by the Willamette Health Council Board of Directors on September 2, 2023.