



Board of Directors Meeting

April 5, 2023

2:00 - 4:00 PM

Hybrid in person/Zoom

Minutes

Board Members			PacificSource Staff		
Lara Barnes	Options Counseling & Family Services	E	Erin Fair Taylor	PacificSource	P
Commissioner Danielle Bethell	Marion County Board of Commissioners	A	Zaira Flores Marin	PacificSource	P
Dr. Matt Boles, Chair	Salem Health	P	Christine House	PacificSource	P
Dr. Noelle Carroll	Polk County Health Services	P	Leslie Neugebauer	PacificSource	P
Peter Davidson	PacificSource	P	Kari Patterson	PacificSource	P
Dr. Olivia Galvez	WFMC Health	P	Dr. Bhavesh Rajani	PacificSource	P
Josh Graves	Catholic Community Services	P	Sabrina Stuart	PacificSource	P
Dr. Mark Helm	Small Town Pediatrics	P	Guests		
Maggie Hudson, Treasurer	Santiam Hospital	p	Naomi Adeline	Polk County Health Services	P
Justin Huff	Legacy Health	p	Janice Hazel	WFMC Health	P
Melissa Lindley	Willamette Vital Health, CAC Member	p	Suzanne West	Salem-Keizer School Public Schools	P
Paul Logan	Northwest Human Services	p	Kiara Yoder	Marion & Polk Early Learning Hub	P
Breanna (Bree) McLeod	Peer Advocate, CAC Member	p	Dustin Zimmerman	Oregon Health Authority	P
Manny Rivera	WVP Health Authority	A	Willamette Health Council Staff		
Beth Spinning	Kaiser Permanente	P	Andrea Däbler	Willamette Health Council	P
Dr. Robert (Nap) Steele	Community Member	P	Justin Hopkins	Willamette Health Council	P
			Trisha Kumar	Willamette Health Council	P
			Lisa Parks	Willamette Health Council	P
			Heather Pascoe	Willamette Health Council	P
			Josie Silverman-Méndez	Willamette Health Council	P
			Sarah Smith	Willamette Health Council	P

P – present; A – absent; E - excused

Agenda Item	Discussion
Welcome/introductions	Dr. Boles, Board Chair, called the meeting to order at 2:00 PM and welcomed everyone. Ms. Däbler conducted roll call for everyone present in person and via Zoom. Dr. Boles expressed his gratitude for all present at today's meeting.
<u>Consent Agenda:</u> <ul style="list-style-type: none"> Approval of March 1, 2023 board meeting minutes WHC Financials - January QIM Dashboards REALD Report Legislative Update Updated committee charters (Clinical Advisory Panel & Community 	All consent agenda items were sent in advance of this meeting. MOTION: Ms. Lindley made a motion to approve the consent agenda items as presented; Ms. McLeod seconded the motion. The motion passed unanimously.

Agenda Item	Discussion
Impact Committee)	
Public Comment	Dr. Boles allowed for public comment; there was none.
2022 CCO Year End Finance Report	<p>Ms. Patterson walked the group through the yearend financials as of December 31, 2022. This finance report was presented to the WHC Finance Committee at the March 8th meeting.</p> <ul style="list-style-type: none"> • Ms. Patterson said 2022 was the first year the CCO experienced an overall profit since the beginning of CCO 2.0 in 2020 for a realize shared savings per the PCS - WHC Joint Management Agreement (JMA). • Ms. Patterson recalled that in 2020 and 2021, the CCO saw significant operating losses and waived the recapture amount that WHC would have owed (per the JMA) due to the COVID pandemic. • Year-to-date operating gain of \$46 million, ahead of a budgeted gain of \$11.4 million • 12 million of positive adjustments related to 2021. • Through December 2022, PacificSource incurred approximately \$13.5 million in COVID-19-related expenses. • Reviewed financial results as of December 31st on a gross dollar basis and on per member per month (PMPM) basis • Claims expense paid/accrued and incurred but not reported (IBNR) got medical and pharmacy claims • Table showing prior year adjustments to 2022 financials • Rolling 12-month financial schedule, including show of steady membership growth through 2022 due to Oregon Health Plan (OHP) member redetermination was put on hold until the end of the pandemic. • Net income as a percent of revenue is 0.92% and trending upward. • Table of provider withholds and incentives • Membership = 141,919: <ul style="list-style-type: none"> ✓ Marion = 119,708 ✓ Polk = 21,233 ✓ Other = 878 • Joint Management Agreement (JMA) 2021 recapture and 2022 JMA shared savings. <ul style="list-style-type: none"> ✓ As of this report, the approximate shared savings = \$10.1 million • Graphs illustrating emergency department visits and inpatient admit rate for Marion Polk CCO (on a 3-month lag to capture actual claims) • Ms. Patterson allowed for discussion and Q&A. <p>Mr. Davidson noted that OHP redetermination will affect the Medical Loss Ratio (MLR) and called out watching the Oregon Health Authority's (OHA's) 2024 estimated global capitation dollars; no information from OHA on this yet.</p> <p>Mr. Hopkins said the May board meeting will be dedicated to discussing shared savings.</p>
Community Connections: Schools Based Health Center Planning Effort	<p>Ms. West, Director, Strategic Initiatives for Salem-Keizer Public Schools gave a presentation on school-based health centers. The school district is looking for community partnerships.</p> <ul style="list-style-type: none"> • Focus areas: <ul style="list-style-type: none"> ✓ Preventative care <ul style="list-style-type: none"> ➤ Dental, vision and other screenings, immunizations, well-child exams ✓ Acute Care <ul style="list-style-type: none"> ➤ Sick visits, minor injury treatment ✓ Counseling <ul style="list-style-type: none"> ➤ Drug and alcohol counseling, mental health counseling, referrals • Ms. West presented some "fast facts" and statistics related to Salem-Keizer Public Schools students. <p>Salem-Keizer Report and Statistics Link: https://salkeiz.k12.or.us/about-us/#by-numbers</p>

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	<ul style="list-style-type: none"> ✓ 40,319 students enrolled in Salem-Keizer Public Schools ✓ 84% of students are considered to be economically disadvantaged ✓ 1,802 students are part of the Talented & Gifted Program (TAG) ✓ 18% of students are English-language learners ✓ 17% of students are receiving Special Education services ✓ 99.37% is the graduation rate for the Career-Technical Education (CTE) students • 2022-23 Salem-Keizer Public Schools Strategic Plan <ul style="list-style-type: none"> ✓ Implement Data Driven Systems ✓ Leadership Development ✓ Improve Instruction ✓ Effective Operation • Next steps <ul style="list-style-type: none"> ✓ Competitive bid process to bring in an expert consultant ✓ Reconvene the group who has been supporting the effort to date in preparation for Fall 2023 <p>Ms. West allowed for discussion and Q&A.</p>
2022 QIM Performance & Root Cause Analysis	<p>Ms. House, Population Health Strategist for PacificSource, gave a presentation on the 2022 QIM Performance & Root Cause Analysis and elaborated on the following:</p> <ul style="list-style-type: none"> • Marion & Polk estimated 2022 QIM performance <ul style="list-style-type: none"> ✓ OHA data expected mid-April ✓ Final performance based on OHA data • Review of Quality Incentive Metrics met, on track to meet, and missed • Root cause analysis <ul style="list-style-type: none"> ✓ History ✓ Acknowledgements ✓ Overview of identified issues • 2022 and 2023 actions <ul style="list-style-type: none"> ✓ 2022 overview of actions used to mitigate known barriers ✓ 2023 actions and opportunities ✓ What can we do to support? • Robust group discussion ensued. <p>Dr. Steele articulated his concerns with the information presented and requested that the board receive more information, ongoing.</p> <p>Dr. Boles proposed making this topic (QIM performance) a standing agenda item on the board agenda. Mr. Hopkins said WHC and PCS met prior to this board meeting. Mr. Hopkins will prepare next steps and roles to the board.</p>
Quarterly WHC Committee/Program Reports	<p>Program Managers, Co-chairs, and Coordinators highlighted their work/activities and progress to date. The board will receive quarterly updates from the WHC Committees/Programs.</p> <p><u>System of Care (SOC) - Ms. Pascoe, System of Care Program Manager</u></p> <ul style="list-style-type: none"> • Strategic Plan • Youth and Family Services Summit – pictures from event • Youth and Family Engagement Model • Connection to the WHC Board <p><u>Community Impact Committee (CIC) – Ms. Yoder and Ms. Spinning, Co-chairs</u></p> <ul style="list-style-type: none"> • 2023 Priority Areas • Connect Community Investment Strategy to Policy Work • Measure the Impact of Community Investments • Connection to the WHC Board • 2023 Community Impact Fund Investment Strategy Recommendation <ul style="list-style-type: none"> ✓ The co-chairs presented the CIC’s recommendation changes to the CIC grant process/cycle that included the following: <ul style="list-style-type: none"> ➤ One large grant procurement mid-year

Agenda Item	Discussion
	<ul style="list-style-type: none"> ➤ Sunset mini grants program and transition to donation-based “awards” aligned with WHC mission ➤ Consider another large grant procurement Q1 2024 ➤ One-time targeted investment (\$250,000) in support of the OHP Redetermination effort <p>MOTION: <i>Dr. Steele made a motion for the Community Impact Committee to have the flexibility to spend up to \$250,000.00 of Willamette Health Council funds on OHP Redetermination activities; Mr. Davidson seconded the motion; the motion passed unanimously.</i></p> <p>Mr. Davidson thanked Mr. Hopkins and said OHP eligibility and members maintaining eligibility is one of the biggest gaps in the Marion – Polk communities and articulated his support for funding the effort.</p> <p><u>WHC Partners – Ms. Dabler, WHC Partners Program Coordinator</u></p> <ul style="list-style-type: none"> • List of partners using space for various groups/activities • WHC Partners opened their soft launch for OHP redeterminations in March. • Partnering with OHA Community Partner Outreach Program (CPOP), Interface Network, and COFA Alliance National Network (CANN) for OHP Assisters. • OHP Assisters use the space Monday through Saturday for face-to-face appointments with members wanting to enroll and/or who need to go through the redetermination process. • We expect to increase use and appointments once OHA goes live with the statewide redetermination announcement. <p>https://willamettehealthcouncil.org/community-health/oregon-health-plan-ohp-redeterminations/</p> <ul style="list-style-type: none"> • Window decals of partner organizations name and/or logo • Partnering with Howard Street Charter School Art Club for students to make art for WHC Partner space.
<p>Board Business</p> <ul style="list-style-type: none"> • Vice-chair • Bank signing authority 	<p><u>Board Vice-chair</u> Dr. Huggins stepped down as board chair and has moved out of state. Mr. Hopkins said Dr. Carroll has stepped forward to fill Board Vice-chair position.</p> <p>MOTION: <i>Ms. Spinning made a motion to approve the appointment of Dr. Noelle Carroll to the Willamette Health Council Board of Directors Vice-chair; Mr. Logan seconded the motion. The motion passed unanimously.</i></p> <p><u>Bank Signature Authority</u> Mr. Hopkins sought board action to update the bank signature authority at both Umpqua Bank and Pioneer Trust Bank.</p> <p>MOTION: <i>Mr. Logan made a motion to add Dr. Carroll, Board Vice-chair to bank signature authority at Umpqua Bank and Pioneer Trust Bank; Mr. Davidson seconded the motion; the motion passed unanimously.</i></p>
<p>Welcome Trisha Kumar</p>	<p>Mr. Hopkins introduced and welcomed WHC’s newest team member, Trisha Kumar, Community Health Program Manager.</p>
<p>Adjourned</p>	<p>Dr. Boles adjourned the meeting at 4:06 PM.</p>
ACTION ITEMS	
<ul style="list-style-type: none"> • Mr. Hopkins will provide a write-up to the board as a follow-up from the WHC – PCS meeting regarding roles & responsibilities and QIMs performance/data. • Clinical Advisory Panel (CAP), Community Advisory Council (CAC), and Finance Committee to give quarterly update at a future meeting. • QIMs as topic on future board meeting agendas. 	

Minutes were approved by the Willamette Health Council Board of Directors on May 3, 2023.