

Minutes

CAC Members			Willamette Health Council Staff		
Cherity Bloom-Miller	Confederated Tribes of the Siletz Indians	E	Justin Hopkins	Willamette Health Council	E
Tammy Brister	Marion County Health & Human Services	A	Stephanie Jensen	Willamette Health Council	P
Daniel Campbell	Peer/Advocate	A	Rachel Lakey	Willamette Health Council	P
Enrique Garcia	Legacy Health	A	Lisa Parks	Willamette Health Council	P
Christina Korkow	Recovery Outreach Community Center	P	PacificSource Staff		
Maria Lemus	Mano a Mano Family Center	A	Elaine Lozier	PacificSource	P
Jackie Leung	Micronesian Islander Community	P	Josie Silverman-Méndez	PacificSource	E
Lisa Lillico, Co-chair	Peer/Advocate	P	Guests		
Melissa Lindley	Willamette Valley Hospice	A	Rebecca Donell	Oregon Health Authority	E
Tim Markwell	New Perspectives Center	P	Joel Adams	PacificSource	P
Breanna McLeod	Peer/Advocate	P	Jasmin Gonzales	ModivCare	P
Christian Moller Anderson	A Smile for Kids	A	Buffy Hurtado	PacificSource	P
Laura Moran	Polk County	P	Jaime Iverson	ModivCare	P
Clay Peterson, Co-chair	Project ABLE	P	Kristen Lee	ModivCare	P
Jack Stites	Advocate/Volunteer	A	Elizabeth Levy	PacificSource	P
Kiara Yoder	Marion & Polk Early Learning Hub	P	Scott Vu	Marion County Health & Human Services	P
			David Zipfel	ModivCare	P

P – present; E – excused; A - absent

Agenda Item	Discussion	Action / Follow-up
Welcome/Introductions	Mr. Peterson, Co-chair, called the meeting to order and invited everyone present to introduce themselves and to participate in an ice breaker.	
Approval of February 24 th meeting minutes	The draft minutes from the February 24 th meeting was provided in advance of this meeting. MOTION: Ms. McLeod made a motion to approve the February 24 th meeting minutes; Ms. Korkow seconded the motion. The motion passed unanimously.	
Public comment	Mr. Peterson allowed for public comment; there was none.	
Non-Emergent Medical Transportation (NEMT) ModivCare and PacificSource	Ms. Gonzales introduced her team; Dr. Zipfel, Ms. Lee, Ms. Iverson and presented ModivCare’s presentation on NEMT that highlighted the following. <ul style="list-style-type: none"> • When requesting transportation • Transportation basics • “Good-to-know” items • How to file a complaint • Contact information Robust group discussion and Q&A regarding transportation logistics ensued.	Contact information for Marion and Polk County Reservations: 1-844-544-1397 Where’s my ride (will call): 1-844-544-1398

Agenda Item	Discussion	Action / Follow-up
Review of PacificSource NEMT flyer	<p>Ms. Lozier provided background on updating PacificSource’s flyer for NEMT.</p> <ul style="list-style-type: none"> • The flyer is outdated and needs to be updated. • There will be one flyer for each PacificSource region • There are four CAC’s among PacificSource • PCS will collect input and assess common themes and incorporate feedback • Ms. Lozier said it will take some time to work flyer through all the regions. • Final draft of the flyer will go to the Oregon Health Authority (OHA) for review and approval. • The goal is to share basic and critical information about the transportation benefit <ul style="list-style-type: none"> ➤ What’s covered ➤ How to use it ➤ Contact information • Plain language • Strike balance of just enough information, but not too much • Some language cannot be changed due to OHA rules • Flyer size will be 1 page standard size 8 ½” x 11” <p>Group reaction and feedback on “look” of sample flyer Ms. Lozier shared.</p>	
Adjourn meeting	The meeting was adjourned at 3:00 pm.	

Minutes were prepared by Andrea Dabler and approved by the Willamette Health Council Community Advisory Council on April 28, 2022.