

**Minutes**

CAC Members			Willamette Health Council Staff		
Cherity Bloom-Miller	Confederated Tribes of the Siletz Indians	E	Justin Hopkins	Willamette Health Council	P
Tammy Brister	Marion County Health & Human Services	P	Stephanie Jensen	Willamette Health Council	P
Daniel Campbell	Peer/Advocate	P	Rachel Lakey	Willamette Health Council	P
Enrique Garcia	Legacy Health	E	Lisa Parks	Willamette Health Council	P
Christina Korkow	Recovery Outreach Community Center	P	<b>PacificSource Staff</b>		
Maria Lemus	Mano a Mano Family Center	P	Elaine Lozier	PacificSource	P
Jackie Leung	Micronesian Islander Community	A	Josie Silverman-Méndez	PacificSource	A
Lisa Lillico, Co-chair	Peer/Advocate	P	<b>Guests</b>		
Melissa Lindley	Willamette Valley Hospice	P	Rebecca Donell	Oregon Health Authority	P
Tim Markwell	New Perspectives Center	E	Aleysa Garcia Rivas	PacificSource	P
Breanna McLeod	Peer/Advocate	P	Buffy Hurtado	PacificSource	P
Christian Moller Anderson	A Smile for Kids	P	Bess Jayme	PacificSource	P
Lora Moran	Polk County	P	Scott Vu	Marion County Health & Human Services	P
Clay Peterson, Co-chair	Project ABLE	P	Jessica Waltman	PacificSource	P
Jack Stites	Advocate/Volunteer	A			
Kiara Yoder	Marion & Polk Early Learning Hub	P			

P – present; E – excused; A - absent

Agenda Item	Discussion	Action / Follow-up
Welcome/Introductions	Ms. Lillico, co-chair, called the meeting to order and invited everyone present to introduce themselves and to participate in an ice breaker.	
Approval of January 27 <sup>th</sup> meeting minutes	The draft minutes from the January 27 <sup>th</sup> meeting was provided in advance of this meeting.  <b>MOTION:</b> <i>Mr. Moller Anderson made a motion to approve the January 27<sup>th</sup> meeting minutes; Ms. Lindley seconded the motion. The motion passed unanimously.</i>	
Community Benefit Initiative (CBI) 2020-2021 grant reports	Ms. Lakey walked through a summary of the CBI grant awardees December 2021 reports and their respective projects for grant period 2020-2021. <ul style="list-style-type: none"> <li>• Capitol Dental Care: <i>Tooth Fair Deliveries</i></li> <li>• Catholic Community Services of the Mid-Willamette Valley and Central Coast: <i>Building Community Resilience in Affordable Housing</i></li> <li>• HIV Alliance: <i>Marion County Syringe Exchange and Opioid Response</i></li> <li>• Iron Tribe Network: <i>Marion County Self-Pay Sober Housing</i></li> <li>• Mano a Mano: <i>Polk County Family Wellness Project</i></li> <li>• Marion County Health and Human Services: <i>Paxis Good</i></li> </ul>	

Agenda Item	Discussion	Action / Follow-up
	<p><i>Behavior Game</i></p> <ul style="list-style-type: none"> <li>• Northwest Senior and Disability Services: <i>H.O.P.E. Senior Mentor Program</i></li> <li>• Recovery Outreach Community Center (ROCC): <i>Drop-in Center Programs</i></li> </ul> <p>The 2021-2022 CBI grant awardees 1<sup>st</sup> progress reports are due June 30<sup>th</sup>.</p> <p>CBI 2022-2023 grant application period opens mid-June 2022.</p>	
PacificSource Health Equity Plan	<p>Ms. Garcia Rivas gave a presentation on the PacificSource Health Equity Plan (HEP) with input from Ms. Waltman on Grievance and Appeals.</p> <ul style="list-style-type: none"> <li>• Purpose - To present and discuss: <ul style="list-style-type: none"> <li>➢ New focus areas</li> <li>➢ New grievance and appeals (G&amp;A) resource</li> </ul> </li> <li>• HEP recap <ul style="list-style-type: none"> <li>➢ Community-informed</li> <li>➢ Annual reporting and updating</li> <li>➢ Based on National Culturally and Linguistically Appropriate Services (CLAS) Standards</li> </ul> </li> <li>• 2022 HEP focus areas <ul style="list-style-type: none"> <li>➢ Culturally and linguistically appropriate G&amp;A processes</li> <li>➢ Race, Ethnicity, and Language + Disability (REALD) and Sexual Orientation and Gender Identity (SOGI)</li> <li>➢ Meeting CLAS Standards operationally at PacificSource</li> <li>➢ Workforce diversity</li> <li>➢ Language access</li> <li>➢ Member communications in plain language and alternative formats (e.g., multi-media, etc.)</li> </ul> </li> <li>• New focus area - Organizational Health Equity &amp; Community Partnerships <ul style="list-style-type: none"> <li>➢ Document efforts to advance health equity Example: Organizational commitments and improving structures to support true community partnerships</li> </ul> </li> <li>• Brainstorming sessions of these questions: <ul style="list-style-type: none"> <li>➢ How can the CCO practice “true community partnership?”</li> <li>➢ What does this look like to you as a CAC member?</li> </ul> </li> <li>• New G&amp;A resource</li> <li>• What is a Grievance or Appeal? <ul style="list-style-type: none"> <li>➢ Shared a G&amp;A video – “Learn how our grievance and appeals processes work for our members” <a href="https://www.youtube.com/watch?v=i5oMYxLn-1k">https://www.youtube.com/watch?v=i5oMYxLn-1k</a></li> <li>➢ Link to video in American Sign Language (ASL) <a href="https://www.youtube.com/watch?v=gaQFW7eos6w">https://www.youtube.com/watch?v=gaQFW7eos6w</a></li> <li>➢ CAC members gave input and feedback on the video and their experience with G&amp;As.</li> <li>➢ Ms. Waltman offered clarification, including next steps and the G&amp;A timeline.</li> </ul> </li> </ul>	<p>Mon – Fri; 8 AM – 5 PM Medicare or Medicaid: 1-800-431-74135</p> <p>Group or individual coverage: 1-888-977-9299</p> <p>TTY users: 711 or 1-888-735-2900</p> <p>Email: <a href="mailto:CS@PacificSource.com">CS@PacificSource.com</a></p> <p>Ms. Jayme will pass on notes from the chat to Ms. Waltman for follow-up.</p> <p>Next month: ModivCare to present on medical transportation grievances</p>

Agenda Item	Discussion	Action / Follow-up
Quality Incentive Metrics (QIMs) and Value-Based Payments (VBPs)	<p>Mr. Lozier walked the group through a high-level presentation on QIMs and VBPs that covered the following:</p> <ul style="list-style-type: none"> <li>• Triple Aim</li> <li>• Value-Based Payments (VBPs) 101</li> <li>• Quality Incentive Metrics (QIMs) <ul style="list-style-type: none"> <li>➢ New metric – <i>Health Aspects of Kindergarten Readiness Measure: System-Level Social-Level Social-Emotional Health Metric</i></li> <li>➢ To be rolled out over the next several years <ul style="list-style-type: none"> <li>✓ Planning - 2022-2024</li> <li>✓ Fully accountable – 2025</li> </ul> </li> </ul> </li> <li>• Ms. Lozier posted questions to the CAC: <ol style="list-style-type: none"> <li>1. Would you like to keep updated on this work?</li> <li>2. If yes, what level of involvement would you like?</li> </ol> </li> </ul>	<p>Elaine Lozier, Community Health Coordinator, PacificSource Community Solutions  <a href="mailto:Elaine.Lozier@pacificsource.com">Elaine.Lozier@pacificsource.com</a>  (503) 210-2511</p>
Oregon Health Authority update	<p>Ms. Donell shared the following press release from OHA on the forthcoming mask requirement in Oregon and related COVID/mask updates.  <a href="https://content.govdelivery.com/accounts/ORDHS/bulletins/30c223b">https://content.govdelivery.com/accounts/ORDHS/bulletins/30c223b</a>.</p>	<p>Rebecca Donell, Innovator Agent, Oregon Health Authority  <a href="mailto:REBECCA.J.Donell@dhs.oregon.gov">REBECCA.J.Donell@dhs.oregon.gov</a>  (503) 559-4102</p>
Word on the street	<ul style="list-style-type: none"> <li>• Ms. Korkow - ROCC will be partnering with some businesses to bring a Spring Fling / Easter Egg Hunt to our North Salem area on April 16<sup>th</sup>. There will be food, games, and opportunity for organization to table the event. Stay tuned for more information.</li> <li>• Ms. Moller-Andersen - If anyone is interested in collecting bottles/cans for A Smile for Kids and drop them off at your nearest Bottledrop, I'd be happy (and thankful) to send anyone a roll of blue bags with our QR code on the bag.</li> </ul>	<p>Christina Korkow  Executive Director, ROCC  (503) 393-4273  <a href="mailto:christina@roccsaalem.org">christina@roccsaalem.org</a></p> <p>Christian Moller-Andersen  Executive Director, A Smile for Kids  <a href="mailto:cma@asmileforkids.org">cma@asmileforkids.org</a>  (541) 280-4214</p>
Adjourn meeting	Ms. Lakey adjourned the meeting.	

Minutes were prepared by Andrea Dabler and approved by the Willamette Health Council Community Advisory Council on March 17, 2022.