

Minutes

CAC Members			Willamette Health Council Staff		
Cherity Bloom-Miller	Confederated Tribes of the Siletz Indians	A	Andrea Dabler	Willamette Health Council	P
Tammy Brister	Marion County Health & Human Services	P	Justin Hopkins	Willamette Health Council	P
Christina Korkow	Recovery Outreach Community Center	P	PacificSource Staff		
Maria Lemus	Mano a Mano Family Center	P	Elaine Lozier	PacificSource	P
Lisa Lillico	Peer/Advocate	P	Josie Silverman-Méndez	PacificSource	P
Melissa Lindley	Willamette Valley Hospice	P	Community Partners		
Clay Peterson	Project ABLE	P	Dr. Mark Helm	Childhood Health Associates of Salem	P
Paola Ramirez del Valle	Mano a Mano	P	Dustin Zimmerman	Oregon Health Authority	P
Jacqui Umstead	Polk County	A	Guests		
Kiara Yoder	Marion-Polk Early Learning Hub	P	Aleysa Garcia Rivas	PacificSource	P
			Andrea Ketelhut	PacificSource	P
			Lewis Martin	PacificSource	P
			Christina McCollum	PacificSource	P
			Cassandra Vigil	PacificSource	P
			Tiana Wilkinson	PacificSource	P

P – present; E – excused; A - absent

Agenda Item	Discussion	Action / Follow-up
Welcome/ Introductions	Ms. Lillico, CAC Co-chair, called the meeting to order at 1:05 PM and led the group with an ice-breaker activity and invited everyone present to introduce themselves.	
Public Comment	Ms. Lillico allowed for public comment; there was none.	
Approval of July 23, 2020 meeting minutes	Draft minutes from the July 23 rd were distributed in advance. MOTION: Ms. Lillico made a motion to approve the July 23, 2020 meeting minutes; Ms. Korkow seconded the motion. The motion passed unanimously.	
CCO Health Equity Plan (HEP)	Ms. Garcia Rivas walked the committee through a PowerPoint presentation on the PacificSource CCO HEP Findings & Strategy. The presentation was sent to the committee in advance and covered the following. <ul style="list-style-type: none"> • Topics: <ul style="list-style-type: none"> ➤ Health Equity Plan (HEP) <ul style="list-style-type: none"> ✓ HEP development timeline ✓ Community partners and stakeholders who PS heard from in Marion & Polk counties ✓ Priorities – 4 of 8 key focus areas: <ol style="list-style-type: none"> 1. Language access 	

Agenda Item	Discussion	Action / Follow-up
	<ol style="list-style-type: none"> 2. Plain language 3. Culturally responsiveness process for complaints and appeals 4. Workforce diversity <p>Ms. Garcia Rivas invited the committee to choose a topic from the focus areas to “take a deeper dive” into discussion.</p> <ul style="list-style-type: none"> • CAC members expressed interest in 3 areas: <ol style="list-style-type: none"> 1. Language access 2. Plain language 3. Culturally responsive process for complaints and appeals <p>Ms. Garcia Rivas shared more information and feedback related to the focus areas of interest and allowed for Q&A.</p> <ul style="list-style-type: none"> • Ms. Wilkinson assisted with the Q&A related to access to interpreters to address supporting member preferred language. • Interpreters receive training to improve access to “in-person” interpretation. • The committee had a thoughtful discussion regarding the various nuances and challenges related to written and spoken languages other than English for interpreters and members. 	
CCO Quality Incentive Measures (QIM) overview	<p>Ms. Ketelhut shared a PowerPoint presentation on CCO Quality Incentive Measures (QIMs). The presentation was sent to the committee in advance and covered the following:</p> <ul style="list-style-type: none"> ➤ What are QIMS? ➤ PacificSource QIM Program <ul style="list-style-type: none"> ✓ 2020 & 2021 QIM Program ➤ Oregon’s Medicaid Model ➤ Oregon’s 15 CCOs and key elements of the CCO model ➤ CCO 2.0 service area map ➤ PacificSource CCOs: <ul style="list-style-type: none"> ✓ Four CCOs: <ol style="list-style-type: none"> 1. Central Oregon 2. Columbia Gorge 3. Lane County 4. Marion and Polk counties ✓ Partnership with Legacy and Health Share ✓ Model: Health Council governs the CCO; funds earned from QIM performance between PacificSource and the Health Council is reinvested back into the community ➤ 2020 QIM program <ul style="list-style-type: none"> ✓ 13 measures - 8 are claims-based measures; 4 are electronic health record (HER) measures ➤ 2020 and 2021 OHA measure set ➤ QIM Collaborative <ul style="list-style-type: none"> ✓ Subcommittee of the Clinical Advisory Panel (CAP) <ul style="list-style-type: none"> ○ Oversight ○ Endorsement of CCO quality metric efforts ✓ Opportunity to bring quality focused teams together <ul style="list-style-type: none"> ○ Share best practices 	

Agenda Item	Discussion	Action / Follow-up
	<ul style="list-style-type: none"> ○ Workflows ○ Pilot opportunities ○ Mitigation plans ○ Ensure effectively working together and in front of metrics 	
<p>Community Benefit Initiative (CBI) update</p> <p>Community Impact Committee (CIC) update</p>	<p>Mr. Hopkins gave an update on the WHC Community Benefit Initiatives (CBI)</p> <ul style="list-style-type: none"> • The WHCI CBI grant application is live on the WHC website. • There is up to \$849,726 to award for grants in 2020. • An FAQ will be posted to answer questions that come in regarding the grants or application process. <p>The Community Impact grants and donations application is live on the WHC website, too.</p> <ul style="list-style-type: none"> • Currently, the focus for grants and donations is to assist organizations who have been impacted by COVID-19. • The Community Impact Committee (CIC) meets biweekly to review and score grant and donation applications. • To date, WHC has awarded \$66,000 to a number of organizations. <p>Please share information regarding both funding opportunities with your contacts and community partners.</p>	<p>Please share the grant and donation opportunities with your community partners and organization.</p> <p>Link to WHC CBI grant application: https://willamettehealthcouncil.org/applications/community-benefit-initiative-grant-application/</p> <p>Link to WHC CIC COVID-19 grant and donations: https://willamettehealthcouncil.org/applications/covid-19-community-response-fund-application/</p>
<p>Review CAC draft charter</p>	<p>The draft CAC charter was provided in the meeting packet.</p> <ul style="list-style-type: none"> • The committee discussed improvements to be made to the content and language and best approach for moving forward with reviewing and editing the charter. • Ms. Korkow, Ms. Lozier, and Ms. Yoder provided edits/improvements to the earlier version of the draft charter. • The group discussed the need for further review prior to finalizing the charter. • Ms. Lillico volunteered to lead a workgroup to review the draft charter and the CAC recruitment flyer. • Ms. Lindley, Ms. Brister, Ms. Korkow volunteered to work with Ms. Lillico on these documents. 	<p>The workgroup will work convene to review and edit the draft charter and CAC recruitment flyer</p>
<p>Word on the Street:</p> <ul style="list-style-type: none"> • Community Conversations with PacificSource CCO • CAC Program Manager • Other 	<p>Mr. Peterson opened the meeting for “word on the street” information sharing.</p> <ul style="list-style-type: none"> • Ms. Yoder indicated that childcare requirements are changing effective Sep. 1st. To learn more, go to 1. https://oregonearlylearning.com/COVID-19-Resources 2. https://oregonearlylearning.com/wp-content/uploads/2020/08/Health-and-Safety-Guidelines-August-14-2020-English-Web-2.pdf • Mr. Hopkins shared an update on the CAC Program Manager recruitment. He is very encouraged by a great pool of finalists and hopes to make an offer soon and report back to this committee at the September meeting. • Mr. Peterson echoed Mr. Hopkins enthusiasm for a great group of applicants. • Mr. Korkow reported that Recovery Outreach Community Center (ROCC) drop-in center in Salem is open 7 days/week and the one in Mill City is open 4 days/week. • Mr. Lewis thanked the committee for letting him sit in 	

Agenda Item	Discussion	Action / Follow-up
	<p>and observe during this meeting. He’s working with the Health Promotion department to better support the well-being of the CCO members.</p> <ul style="list-style-type: none"> • Silverman-Méndez said that the CCO is hosting two community conversation events via Zoom. <ol style="list-style-type: none"> 1. Polk County – September 10th, 3-4 PM 2. Mario County – September 15th, 3-4 PM Save the date announcement went out, the invite with registration link is expected to go out the week of this week. • Ms. Lindley said that Willamette Valley Hospice is hosting an online broadcast of their “Reflections on the River” on September 10th at 7:30 PM where they memorialize people who have died this year to support hospice patients and their families to honor people who have died from COVID-19 www.wvh.org/reflections • Mr. Peterson said that Project ABLE currently has peer support available (limited in-person) during this time when people may need additional support. https://projectable.org/ 	<p>cpeterson@projectable.org Executive Director Project ABLE, Inc. 1599 State Street NE Salem, OR 97301 P: 503.351.0779</p>
Oregon Health Authority (OHA)	<p>Mr. Zimmerman sent a useful 2-page OHA resource for CACs to this committee with various updates as of August 2020 that highlights the following:</p> <ul style="list-style-type: none"> • CCO metrics report https://www.oregon.gov/oha/HPA/ANALYTICS/MetricsScoringMeetingDocuments/4.-CCO-Metrics-High-Level-Performance%20through%202019.pdf • Medicaid enrollment update – nearly 90,000 new OHP members since the emergency declaration https://www.oregon.gov/oha/HSD/OHP/DataReportsDocs/snapshot061520.pdf • Ms. Zimmerman said he is working on health equity plans for populations disproportionately impacted by COVID-19 (i.e., migrant seasonal farm worker group) • Pediatric COVID report https://sharedsystems.dhsoha.state.or.us/DHSForms/Served/le3222.pdf 	<p>Contact Mr. Zimmerman for questions: dustin.c.zimmerman@state.or.us Cell: 503-983-0859 Health Information Center- COVID-19 Health Systems Liaison Innovator Agent; PacificSource Community Solutions Oregon Health Authority; External Relations Division</p>
Adjourn meeting	Mr. Peterson adjourned the meeting at 3:08 PM.	

Minutes were prepared by Andrea Dabler and approved by the Community Advisory Council on September 24, 2020.