

Minutes

Clinical Advisory Panel Members					
Yutonah Bowes	Northwest Human Services	P	Jacqui Umstead	Polk County Health Services	P
Dr. Julie Broyhill	Legacy Medical Group, Woodburn	P	Annie Willems	Pacific Northwest Doulas	A
Dr. Noelle Carroll	Polk County Health Services	P			
Manu Chaudhry	Capitol Dental Care	P	Staff		
Dr. Tony Germann	Yakima Valley Farm Workers Clinic	P	Andrea Dabler	Willamette Health Council	E
Lavinia Goto	Northwest Senior & Disability Services	P	Justin Hopkins	Willamette Health Council	E
Neda Grant	Liberty House	P	Stephanie Jensen	Willamette Health Council	P
Dr. Matthew Hatler	Salem Pediatric Clinic	P	Rachel Lakey	Willamette Health Council	P
Dr. Mark Helm	Childhood Health Associates of Salem	P	Josie Silverman-Méndez	PacificSource	P
Russ Huffman	Salem Health Medical Group	P	Guests		
Jacob Johnston	Northwest Human Services – West Salem Clinic	A	Cassandra Vigil	PacificSource	P
Cydney Nestor	Marion County Health & Human Services	E	Andrea Ketelhut	PacificSource	P
Dr. Jason Phillips	Kaiser Permanente Northwest, Lancaster	P	Iris Bicksler	PacificSource	P
Dr. Bhavesh Rajani	PacificSource	P			
Katrina Rothenberger	Marion County Health & Human Services	A			
Dr. Bruce Sellers	Neighborhood Dentistry for Kids	P			

P – present; E – excused; A - absent

Agenda Item	Discussion	Action / Follow-up
Welcome/ Introductions	Dr. Rajani, Co-Chair, called the meeting to order and welcomed everyone. Participants indicated their attendance in the chat.	
Quarterly CCO Quality Incentive Metric (QIM) Performance	<p>Member Postcards</p> <ul style="list-style-type: none"> Member postcards are sent in waves to allow for best access. Postcards were dropped last week for Well Child Checks and immunizations reminders. In Q3 PacificSource will work with clinics focusing on 3- to 6-year-old Well Child Checks. The last Well Child Check postcard distribution had a 25% rate of return when clinics followed up with the member after the postcards were sent. 	Contact Andrea Ketelhut for information on clinics impact on the preventative dental metric
Traditional Health Worker (THW) 101	<ul style="list-style-type: none"> Iris Bickler, CHW, PSS, Doula is the THW Liaison for PacificSource Lane CCO and the interim THW Liaison of PacificSource Marion/Polk CCO. Continuing conversations around payment rates for THWs that meets the needs of OHA, CCO, and providers. <ul style="list-style-type: none"> It was requested that providers be added to this conversation. Iris works with organizations on how and when to bill for THWs and how to gain maximum benefit from THWs. 	

Agenda Item	Discussion	Action / Follow-up
Quarterly CAP Sub-Committees and Workgroups Updates	<ul style="list-style-type: none"> • PacificSource is sponsoring a few THW trainings <p>Integration Collaborative</p> <ul style="list-style-type: none"> • Goal is to improve access and quality of integrated services • Developed integration topic area priorities <ul style="list-style-type: none"> ○ Integration of mental health and SUD services ○ Integration of behavioral health in primary care ○ Bi-directional referrals ○ Traditional Health Workers ○ Oral health in primary care ○ Oral health in behavioral health • Continuing to recruit for primary care <p>Quality Incentive Metric (QIM)</p> <ul style="list-style-type: none"> • Current goal is to share clinical best practices vs. PacificSource talking about metrics. • There is a high level of engagement and diversity of attendance. • Shifting the focus to overall population and best practices instead of individual clinics. <p>TQS-Access</p> <ul style="list-style-type: none"> • The goal is to improve cultural considerations, quality and adequacy of services, and timeliness of services. • Reviewing provider surveys to develop an access measure set. Including service utilization and grievances and appeals. <p>TQS-SDOH-E</p> <ul style="list-style-type: none"> • Goal improve SDOH-E screening and referral navigation • Reviewing provider survey on interpretation • Trainings for CLAS and implicit bias • Connect Oregon 	
Adjourn meeting	Dr. Rajani adjourned the meeting.	

Minutes were prepared by Stephanie Jensen and approved by the Clinical Advisory Panel on May 25, 2021.