

Minutes

CAC Members			Community Partners		
Cherity Bloom-Miller	Confederated Tribes of the Siletz Indians	E	Dr. Mark Helm	Childhood Health Associates of Salem	P
Tammy Brister	Marion County Health & Human Services	P	Dustin Zimmerman	Oregon Health Authority	P
Christina Korkow	Recovery Outreach Community Center	P	PacificSource Staff		
Maria Lemus	Mano a Mano Family Center	P	Elaine Lozier	PacificSource	P
Lisa Lillico, Co-chair	Peer/Advocate	P	Josie Silverman-Méndez	PacificSource	P
Melissa Lindley	Willamette Valley Hospice	P	Guests		
Clay Peterson, Chair	Project ABLE	P	Rachel Lakey	Willamette Health Council	P
Paola Ramirez del Valle	Mano a Mano	P	Christina McCollum	PacificSource	P
Jacqui Umstead	Polk County	P	Marci Muchamp	Siletz Community Health Clinic	P
Kiara Yoder	Marion-Polk Early Learning Hub	P	Cassandra Vigil	PacificSource	P
Willamette Health Council Staff					
Andrea Dabler	Willamette Health Council	E			
Justin Hopkins	Willamette Health Council	P			

P – present; E – excused; A - absent

Agenda Item	Discussion	Action / Follow-up
Welcome/ Introductions	<p>Mr. Peterson, CAC Chair, called the meeting to order and led the group with an ice-breaker and invited everyone present to introduce themselves.</p> <p>Mr. Hopkins introduced Ms. Lakey, who sat in on this meeting. Ms. Lakey is the new Willamette Health Council Community (WHC) CAC Program Manager and will start on October 19th.</p>	
Public Comment	Mr. Peterson allowed for public comment; there was none.	
Approval of August 27, 2020 meeting minutes	<p>Draft minutes from the August 27th meeting were distributed in advance.</p> <p>MOTION: Ms. Lillico made a motion to approve the August 27, 2020 meeting minutes; Mr. Peterson seconded the motion. The motion passed unanimously.</p>	
Community Benefit Initiative (CBI) update	<p>Mr. Hopkins gave an update on the WHC Community Benefit Initiatives (CBI).</p> <ul style="list-style-type: none"> Mr. Hopkins recapped the WHC CBI grant process and spending plan that he spoke about at the July 23rd CAC meeting. PacificSource (PS) is required to allocate a portion of their revenue for health-related services (HRS) CBI per their CCO 2.0 contract. 	<p>Link to WHC CBI grant application: https://willamettehealthcouncil.org/applications/community-benefit-initiative-grant-application/</p>

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	<ul style="list-style-type: none"> • There is a CBI workgroup made up of members from the WHC Community Impact Committee (CIC) as well as Korkow and Ms. Yoder who represent the CAC. • There is up to \$849,726 for CBI grants in 2020. • The deadline to submit CBI grant applications was extended and closes on October 9th. 	
Community Impact Committee (CIC) update	<p>Mr. Hopkins said that in addition to providing support to organizations for COVID-19 efforts, the CIC expanded its award funding to wildfire relief.</p> <ul style="list-style-type: none"> • The CIC is comprised of WHC finance committee and board members whose charge is to respond to community needs through awarding grants and donations that align with the WHC mission and values. • This committee meets bi-weekly to review CIC grant and donation request using a specific health equity scoring tool. • The CIC has awarded several COVID-related grants/donations, including to the United Way of the Mid-Willamette Valley and Helping Hands for wildfire relief. 	
CCO Quality Incentive Measure (QIM) program update	<p>Mr. Hopkins provided a QIM update for the 2020 withhold distribution.</p> <ul style="list-style-type: none"> • The following recommendation for the remaining 2020 QIM withhold distribution methodology was presented to and approved by the WHC board of directors. <ul style="list-style-type: none"> ➢ Primary Care = 55% ➢ Substance Use disorder and mental health = 22% ➢ Marion/Polk Public Health = 10% ➢ Dental Care = 8% ➢ Social Determinants of Health & Equity (SDOH-E) = 5% 	
Transformation and Quality Strategy (TQS) follow-up	<p>Ms. Vigil presented the 2020 Transformation and Quality Strategy (TQS) PowerPoint which included the following:</p> <ul style="list-style-type: none"> • TQS CAC survey results - 5 CAC members responded to the survey. The top projects were: <ul style="list-style-type: none"> ➢ Behavioral health integration = 60% ➢ Access to care = 80% ➢ SDOH-E = 100% • Other responses included: <ul style="list-style-type: none"> ➢ Health equity and culturally and linguistically appropriate services (CLAS) standards = 50% ➢ Monitoring grievances and appeals = 60% ➢ Oral health integration = 20% ➢ Special care needs = 50% • The committee discussed the CAC survey results and next steps. The Clinical Advisory Panel (CAP) had the same top projects. • Ms. Silverman-Méndez said a new behavioral health integration collaborative is being formed and will be led by Diane Bocking-Byrd from PacificSource Community Solutions (PSCS). • CAC members were encouraged to join the TQS project 	<p>Please let Ms. Silverman-Méndez or Ms. Lozier know if you are interested in participating on the Behavioral Health Integration Collaborative.</p> <p>Josie.Silverman-Mendez@pacificsource.com</p> <p>Elaine.Lozier@pacificsource.com</p>

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	<p>workgroups:</p> <ol style="list-style-type: none"> 1) Access to care 2) SDOH-E 3) BH Integration Collaborative <p>Mr. Hopkins proposed drafting a document with explanations of the “what” and “why” as a way to orient the CAC to the TQS to seek CAC member participation.</p>	
Oregon Health Authority (OHA)	<p>Mr. Zimmerman provided the following updates:</p> <ul style="list-style-type: none"> • The CAC learning collaborative on October 1st from 1:00 – 2:00 PM which is for CAC members serving on CCO governing boards. • A learning session on November 5th regarding community health improvement offered by Healthier Together Oregon around the state health improvement plan. • Last month Mr. Zimmerman provided COVID-19 guidance resources information. Let Mr. Zimmerman if you want those resources sent again. • The Oregon Health Authority (OHA) Innovator Agents meet daily with the state Medicaid Director. Please let Mr. Zimmerman know of topics, needs, and struggles so he can bring the issues forward. • The committee discussed increased community needs and resources needed (i.e., COVID-19, people displaced/affected by wildfires, people experiencing homelessness, etc.). • Mr. Peterson called out the need for support to the Santiam Service Integration Team (SIT). • Ms. Lozier talked about flexible services/funds available to members through the CCO to pay for things that are not covered by Medicaid. 	<p>Contact Mr. Zimmerman for questions: dustin.c.zimmerman@state.or.us Cell: 503-983-0859</p> <p>Health Information Center- COVID-19 Health Systems Liaison</p> <p>Innovator Agent; PacificSource Community Solutions Oregon Health Authority; External Relations Division</p> <p>Mr. Zimmerman will forward info on the Nov 5th learning session.</p> <p>Contact Ms. Lozier for more information on flex funds.</p>
Community Conversations with PacificSource CCO	<p>Ms. Lozier said that the CCO Community Conversation event for Marion County has been rescheduled to Wednesday, November 18th – 6:00 – 7:00 pm.</p> <ul style="list-style-type: none"> • registration: https://pacificsource.zoom.us/webinar/register/WN_JZ3fmDTAR8afnFp71H_A9A • Let Ms. Lozier or Mr. Hopkins know if you’re interested in participating in community conversation and/or sharing testimony and/or member success stories. • The committee brainstormed positive interactive engagement ideas for the community conversation. 	Please share the registration link for the community conversations.
CAC Program Manager	<p>Ms. Lakey will start as the WHC CAC Program Manager on Monday, October 19th.</p> <ul style="list-style-type: none"> • She will be scheduling meet & greets with CAC members and community partners. 	clakey@willamettehealthcouncil.org
Future WHC Board meetings	<ul style="list-style-type: none"> • Mr. Hopkins said the board is planning for two WHC board retreats in November to discuss the WHC administrative business plan, budget, goals, and priorities for 2021. • A combined WHC board, CAC, and CAP meeting will occur on Wednesday, December 2nd. A calendar invite will be sent to all. 	

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Draft charter and CAC recruitment flyer	<p>The committee reviewed and discussed improvements to be made to the latest version of the draft charter and CAC recruitment flyer.</p> <ul style="list-style-type: none"> • Ms. Lindley offered to work on the charter. • Mr. Peterson and Ms. Lillico will assist. • Ms. Lakey offered to assist with the flyer. 	A small workgroup will work on the charter and recruitment flyer.
November & December meetings	<p>CAC meetings are scheduled for the 4th Thursday of each month.</p> <ul style="list-style-type: none"> • The November meeting, as scheduled, falls on November 26th which is Thanksgiving. • The committee agreed to move the November meeting to Thursday, November 19th. • Mr. Hopkins proposed holding off on changing the date for the December CAC meeting until the date for the WHC board retreats are determined. • Also, the combined WHC board/CAC/CAP meeting is scheduled for Wednesday, December 2nd. • Some feedback from folks who don't want to be over-burdened with too many meetings in December. 	An invite for November 19 th CAC meeting will be sent.
Word on the Street	<p>Mr. Peterson opened the meeting for “word on the street” information sharing.</p> <ul style="list-style-type: none"> • Ms. Yoder shared that she heard PacificSource is bringing in Unite Us as a referral system. • Ms. Silverman-Méndez confirmed that PacificSource is working on bringing in Unite Us. It is community information exchange system; a platform used by healthcare providers and community-based organizations to share information for referral purposes & services to meet the social determinants of health (SDOH) needs of members and to provide a closed-loop referral system. • Mr. Peterson said Project ABLE is planning a virtual Zoom Halloween party on Saturday, October 30th, time TBA. They are still brainstorming ideas and festivities. • Ms. Lindley said Willamette Valley Hospice hosted its “Reflections on the River” bereavement event on September 10th where they honored and memorialized hospice patients who died this year. • Willamette Valley Hospice will be hosting their annual coping with grief and loss at the holidays workshop online for adults and children. Ms. Lindley will share more information as its available. 	
Adjourn meeting	Mr. Peterson adjourned the meeting at 2:55 PM.	

Minutes were prepared by Andrea Dabler and approved by the Community Advisory Council on October 29, 2020.